



1691 Highway 357  
Lyman SC, 29365  
Phone: (864)655-5884  
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Support@theultimatepetlodge.com

## Client Contract Form

### Owner Information

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Cellular Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Please provide your cell phone provider for conformations: Cell Phone Provider: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

How did you hear about our Lodge? \_\_\_\_\_

Date to check in: \_\_\_\_\_ AM/PM Date to check out: \_\_\_\_\_ AM/PM

### Dog Information

Name of Dog: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Breed: \_\_\_\_\_ Color: \_\_\_\_\_ Weight: \_\_\_\_\_

Male  Neutered: Yes  No  Female  Spayed: Yes  No

If your dog is NOT spayed/neutered over the age of 7 months, it will not be allowed in group dog daycare and will have individual play time only. Initial: \_\_\_\_\_

### Dog profile

Does your dog play well with other dogs? Yes  No

Does your dog act afraid of any specific items or noises? \_\_\_\_\_

Has your dog ever bitten anyone? Yes  No

If yes, what were the circumstances? \_\_\_\_\_

Is your dog protective over food, toys, and/or other objects? Yes  No

If yes, please explain: \_\_\_\_\_

Does your dog have any fears or dislikes? If so, explain: \_\_\_\_\_

Any history of destructive chewing? Yes  No

If yes, please explain: \_\_\_\_\_

Can your dog climb or jump a fence? Yes  No  Separation Anxiety? Yes  No

### **Veterinarian Information**

Clinic Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

#### **Required Vaccines**

<i><b>Vaccine</b></i>	<i><b>Date Given</b></i>	<i><b>Date Due</b></i>
<i>Rabies</i>		
<i>Distemper/Parvo</i>		
<i>Bordetella</i>		
<i>Canine Influenza (Recommended)</i>		
<i>Fecal Test</i>		

***(It is the responsibility of the pet owner to maintain the vaccines up to date, pets with expired vaccines will not be accepted for boarding, daycare or grooming)***

Describe any medical conditions, surgeries or physical impairments and/or any physical limitations to be aware of before your dog participates in any activity?

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Arthritis  Diabetes  Allergies  Ear/eye infections  Hot Spots

Stress-related Diarrhea (colitis)  Seizures Yes  No  If yes, How often? \_\_\_\_\_

#### **Medications**

<b>Name</b>	<b>Dosage/Instructions</b>
<b>1.)</b>	
<b>2.)</b>	
<b>3.)</b>	

#### **Feeding**

Brand of food (dry and/or can): \_\_\_\_\_

How much per feeding: Breakfast: \_\_\_\_\_

Lunch: \_\_\_\_\_ Dinner: \_\_\_\_\_

Treats or special foods added: \_\_\_\_\_

Does your dog have any food allergies? Yes  No

If so, please explain: \_\_\_\_\_

***(Please bring his/her food pre-measured in Ziploc bags labeled with his/her name)***

## **Grooming Services**

Would you like your dog to have any grooming services during his/her stay? Yes  No

If so, What service? (*Dogs receive complimentary free bath after 5 days*)

Complementary Bath  Bath  Groom  Nails

Weight	Bath	Groom	Nails
<b>Breeds (under 10 lbs)</b>	\$15	\$35-40	\$7
<b>Breeds (10-25 lbs)</b>	\$20	\$40-\$45	\$7
<b>Breeds (25-40 lbs)</b>	\$25-\$35	\$45-\$60	\$10
<b>Breeds (40-75 lbs)</b>	\$35 and up	\$60 and up	\$10
<b>Breeds (75 lbs and up)</b>	\$40 and up	\$60 and up	\$10

*(Please remember all prices are estimates depending on the condition and length of the dog's coat)*

**Bath** Includes: Nail trim and dremel; Ear Cleaning and plucking; standard hypo-allergenic shampoo, anal gland expression. Blow dry and brush; bandana or bows, fragrance spritz

**Groom** includes all elements of the bath, plus full body trim or shave

## **Boarding Pricing**

Boarding prices are all inclusive of playtime, walks, administration of medicine and owner or house treats and food. If boarding 5 nights or longer a complimentary basic exit bath included with stay. If your dog or dogs do not get along with others they will have individual playtime in yards when group play is not in session.

### **Boarding Pricing:**

\$38 Per night for first or single family dog

\$26 Per night for each additional dog in same suite

\$32 Per night for first additional dog in separate suite

### **Boarding Extended Stay Pricing:**

10% discount for a 7-night stay or longer

15% discount for a 20-night stay or longer

### **Boarding Packages: (no expiration date on packages)**

10 Day Single Dog Boarding Package **\$342**

10 Day Double Dog Family Boarding Package **\$576**

*(Remember that there is no Group Play on Sunday's, it is a day of rest for the dogs)*

### **Daycare Pricing**

The Ultimate Pet Lodge is committed to providing a safe, fun, and stimulating social environment for your dog Monday through Saturday. At daycare your pet will enjoy supervised playtime with other dogs and our friendly staff. You may also bring your dog a snack and treats for them to enjoy during rest time.

<b>7:00 a.m. – 9:00 a.m.</b>	<i>Drop off time for daycare and grooming dogs</i>
<b>9:30 a.m. – 12:00 p.m.</b>	<i>Morning play session</i>
<b>12:00 p.m. – 2:00 p.m.</b>	<i>Rest time for lunch and snacks in suites</i>
<b>2:00 p.m. – 6:00 p.m.</b>	<i>Afternoon play session and pick up</i>

#### **Daycare Pricing:**

\$18 Per dog for all day play

\$12 Per dog for half day play (Morning Session 7am-1pm or Afternoon Session 1pm-6pm)

#### **Daycare Packages:**

10 Day daycare package **\$162**

20 Day daycare package **\$306**

#### **Training Pricing**

Would you like for your dog to have training while boarding or daycare? Yes  No

Training will be on Tuesdays during lunch/rest time from 12:00 p.m. – 2:00 p.m. while boarding or daycare. They are one on one private thirty minute sessions with our trainer.

**Training is an additional \$30 per session plus daycare price**

### **Boarding and Daycare Hours**

**Monday thru Friday** 7:00 am to 6:00 pm

**Saturday** 7:00 am to 4:00 pm

**Sunday** 3:00 pm to 6:00 pm

**Daycare:** Closed to the public on Sunday, and Holiday Weekends

**Boarding:** Closed to public on Easter Sunday, July 4<sup>th</sup>, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day.

***Please remember just because we are not open to the public on these days, our staff is still here taking care of your pets***

## ***Rules and Regulations***

**Age:** Dogs must be 12 weeks old and have a minimum of 2 rounds of vaccinations. The Ultimate Pet Lodge has all rights to limit group play for the older or physically limited dogs if we feel it is in their best interest.

**Sex:** If your dog is NOT spayed/neutered over the age of 7 months, it will not be allowed in group dog daycare and will have individual play time only.

**Vaccinations:** All dogs entering The Ultimate Pet Lodge must have up-to-date vaccinations. Prior to check in, canine guest must submit written proof of DHPP, Rabies, 1 or 3 years; Fecal test; Bordetella 6 months or yearly vaccine. Dogs must have received inoculations at least 5 days before entering the lodge. It is the owner responsibility to provide current shot records to The Ultimate Pet Lodge before any boarding or services rendered.

**Flea and Tick Prevention:** All dogs must be flea and tick free before entering the lodge and will be inspected before their stay. Dogs will not be allowed in group play if they have fleas or ticks and will be given a flea bath at owner's expense.

**Health and Special Needs:** All dogs must be in good health. If your pet is found to harbor intestinal parasites during his/her stay The Ultimate Pet Lodge has the right to get veterinary service for deworming at owner's expense.

**Day Care Enrolment:** Complete Client Contract and return it with proof of vaccinations from veterinarian. We will then register you in our system and schedule a temperament evaluation.

### **Behavior:**

**Boarding:** We will NOT accept dogs who signs of aggression towards people or destructive to our suites.

**Daycare:** All dogs must be non-aggressive towards people and other dogs; must pass temperament evaluation. Owners will need to certify that their dog(s) has not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Any behavior deemed dangerous or inappropriate by The Ultimate Pet Lodge might result in dismissal from group play. Please remember your dog will be spending time with other dogs and the safety and health of all pets are our prime concern.

**Medications:** All medications must be in their original vials with a legible prescription label from their vet.

**Beauty Maintenance:** Dogs playing during daycare or boarding guests participating in group play can get dirty and those with long hair can get matted. Scheduled baths and brush-outs are available upon request and specific charges will apply to these services. Blow drying and brushings are not complementary.

**Food:** Included in our rates, Blue Buffalo Dry grain free are served to our guest. Keep in mind changing your dog's diet may cause problems as in not eating, upset stomach, diarrhea, and/or colitis. We recommend you to bring your own food for your dog(s) benefits, please package the food in zip lock bags labeled with the pet's name and amount.

**Pets Possession:** You are welcome to bring your dog's treats, toys, and your pets' favorite bedding. However, we are not responsible for lost or left, or destroyed possessions during your dogs' stay.

**Cancelations:** In case of a no show all deposits will be automatically forfeited. A **1-week** cancellation notice is required during **Holidays and Spring Break**. If cancellation is not made before that time, then all deposit's will be forfeited.

**Payments:** The Ultimate Pet Lodge accepts Checks, cash, debit or credit cards. Payment is due on the day of pick-up and a deposit upon reservation may be required.

**Emergencies:** While your dog is under the care of The Ultimate Pet Lodge we will use all reasonable precautions against injury and escape. Please be aware that some pets are under stress while away from their owners and may become ill during boarding and/or while participating group activities. Furthermore, when pets are around people or other dogs, unforeseen, unavoidable or unprovoked accidents or injuries may result and dogs', people and property may be injured or damaged.

**In the event that my pet(s) becomes ill, (including but not limited to diarrhea, vomiting, ear infections as well as emergency illness) and/or is injured during a visit or stay at The Ultimate Pet Lodge LLC and all reasonable means to reach me or my authorized agents have failed, I hereby authorize any emergency treatment and or administration or medication deemed necessary by the pet(s) veterinarian. I consent to the administration of anesthesia or sedation and/or x-rays as deemed necessary by doctors and agree to pay or all such treatment(s) and all emergency care. I accept that all fees incurred for the treatment of my pet(s), that the facility my pet(s) have been transported to, to be my responsibility therefore releasing The Ultimate Pet Lodge of any financial responsibility with them.**

**Owners Signature:** \_\_\_\_\_

By opting to use The Ultimate Pet Lodge and thereby accepting its Rules and Regulations, I hereby release The Ultimate Pet Lodge and its owners, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage, including any death and serious injury which may result I (owner), my pet(s) or my guest(s) are on the premises of or attending any event sponsored by The Ultimate Pet Lodge LLC. I agree to pay for the reasonable cost of collection, attorney fees, and court costs in the event that collection efforts become necessary and I agree that the venue of the action will be in the county where the lodge is located. I also agree to be responsible for any liability caused by me (owner), my pet(s) and my guests, and that I will hold harmless and indemnify The Ultimate Pet Lodge LLC and its owners, employees, successor, assigns and all affiliated parties from any liability, claims, demands, causes of action, loss, damage, or injury to person or property, including any death and serious injury which may be caused by myself (owner), my pets or my guests while they are on the premises of or attending any event sponsored by The Ultimate Pet Lodge LLC.

***I have read, understand and agree to comply with The Ultimate Pet Lodge LLC.***

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Print Name**

\_\_\_\_\_  
**Date**